TWP Training Guide



- Introduction
- Login Page
- Navigation Menu
- Home Page
- Reports
- My Account



Introduction



- TOS Web Portal (TWP) was developed to allow terminals to communicate with shipping lines, trucking companies and other parties
- TWP provides users valuable information related to vessel schedules, import and export cargo status, gate activities, event notifications and terminal daily message updates
- The recommended browser for TWP is Google Chrome or Microsoft Edge
- The website URL is <u>https://pahusky.com/</u>

Login Page – Sign Up

TOS Web Portal	PORTS AMERICA GIONA MACH. LOCA MANAGE
Welcome to Husky Terminal WA Priority Daily Message	Login User Name : Password : Forgot username or password? Log On Don't have an account yet? Sign Up Contact Us

- All users are required to have a User Name and Password to access TWP system
- After navigating to the website: <u>https://pahusky.com/</u>, users can create a new user account by clicking on the <u>Sign Up</u> link on the Login page

New User Account page

Requ	uest a New Account								Register Cancel
Select	Site*		Torminal						Register
Loain N	Name *		reminar ·						
w 14	in the laterated is a second and the terminate of		User ID						
	Persion	ease select site(s)	Site Name			The second se			
			Port Newark Container Terminal						
	East Coast		Port of Tampa Container Terminal						
			Seagirt Marine Terminal						
8			Husky Terminal WA						
	West Coast		WBCT Los Angeles						
	* Sign Up Site [‡] Require TruckLine SCAC		046200000000000000000000000000000000000						
Conta	ct Info:								
First 1	Name *				Country *		United States	¥	
Last N	Name *				Address *				
Email	*								4
Day F	Phone **		Ext. No.		City *				
Mobil	et				State/Provi	nce *	Select One	~	
†Phone	e and mobile number should be 1 + area + number witho	out hyphens or space	s. For example, 18001234567		Zip/Postal (Code *			
							1		
Comp	any Info				Business Type Dese	ription X			
Natur	e of company's business *	Select	One 🗸	0	Broker	If your company provides customs brokering, then you should	-		
Comp	any Name *				Freight Forwarder	If your company provides forwarding and/or warehousing, then			
					Shipper	If your company imports/exports goods to be sold under your own brand mame then you should select this			
Deseu	1204				Trucking Company	If your company hauls containers to/from the terminal, then you should select this.			
Fdssw	Void				Shipping Line/SSCO	If you work directly for a line, then you should select this.	-		
Passw	vord length must be in the range of 8 to 25 characte	ers (including alpha	a-numeric and @#\$%*()_+^I&). Passwords are case-sensitive.		Agency	If you work for a company that represents one or more steamship lines or your company can be both the shipper and consignee of import cargo owned by someone else, then you should select this.			
Web :	Site Password *			9	Consignee	If your company is the consignee or receiver of cargo as proven by export documentation, then you should select this.			
Confi	rm Web Site Password *					Chica			
* Requ	ired					Ciuse	8		

- New users must enter required fields as indicated by * including: Login Name, Contact Info, Company Info (specifying nature and business) and Password
- After entering all required fields, the system will enable the Register button allowing user to submit request for new account
- All new account requests must be confirmed by the terminal admin before users can access the website

Login Page – Logging In

TOS Web Portal

Welcome to Ports America TOS Web Portal



User Name :	
Password :	

- When user's account has been confirmed they will receive an email confirmation
- After navigating to <u>https://pahusky.com/</u> to the Login page, enter User Name and Password and select Log On button
- First time users logging in will be prompted to accept Ports America's Terms and Conditions of Use for TOS Web Portal



Terms and Conditions - End-User License Agreement

Terms And Conditions

Ports America - Terms and Conditions of Use

THESE TERMS AND CONDITIONS (THE "TERMS") ARE A LEGAL CONTRACT BETWEEN YOU AND PORTS AMERICA ("PORTS AMERICA", "WE" OR "US"). THESE TERMS EXPLAIN HOW YOU ARE PERMITTED TO USE THE WEBSITE LOCATED AT <u>www.portsamerica.com</u>, AS WELL AS ALL ASSOCIATED SITES LINKED TO THESE SITES BY PORTS AMERICA, ITS SUBSIDIARIES AND AFFILIATED COMPANIES (COLLECTIVELY, THE "SITES"). By using the sites or creating an account for any site, you are agreeing to all the terms; if you do not agree with any of these terms, do not access or otherwise use the sites or any information contained on the sites.

NOTE: THESE TERMS CONTAIN A DISPUTE RESOLUTION AND ARBITRATION PROVISION, INCLUDING CLASS ACTION WAIVER THAT AFFECTS YOUR RIGHTS UNDER THESE TERMS AND WITH RESPECT TO DISPUTES YOU MAY HAVE WITH PORTS AMERICA. YOU MAY OPT OUT OF THE BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AS PROVIDED BELOW.

Changes.

Ports America may make changes to the content offered on the Sites at any time. Ports America can change, update, add or remove provisions of these Terms at any time by posting the updated Terms on the Sites and/or by notifying you via e-mail or by having you agree to a new version of these Terms. By clicking that you agree to the Terms or, if you are not a registered user, by using the Sites after Ports America has updated the Terms, you are agreeing to all the updated Terms; if you do not agree with any of the updated Terms, you must stop using the Sites.

Eligibility.

By using the Sites, you represent that you are 18 years of age or older. If you are using the Sites on behalf of an entity, you represent that you are authorized to legally bind the entity to these Terms. If Ports America believes that you do not meet any of these requirements, Ports America may immediately terminate your use of the Sites and/or your Account, as defined below.

- If user declines the Terms and Conditions the user will be returned to Log In page
- If user accepts the Terms and Conditions the user can go to Home page

Decline

Accept

Login Page – Functional Hyperlinks

Login	
User Name : Password :	
Having trouble signing in?	Log On
Don't have an account yet?	Sign Up Contact Us

- From the Login Page the user will see the following:
 - Having trouble signing in?
 - Don't have an account yet?
 - <u>Sign Up</u>
 - <u>Contact Us</u>

Login Page – Having Trouble Signing In?

TOS Web Po	ortal
Having trouble signing in	n?
I forgot my password	
To reset your password, enter your User Name *	r user name and email address used when you sign up the account
Email *	
I forgot my username	
Continue	

- I forgot my password will reset the user's password to a temporary password:
 - > User will receive a temporary password to their registered email
 - When user logs in with temporary password, they will be prompted to make a new password
- I forgot my username will retrieve the user's username:
 - User will receive an email with their username to their registered email

Login Page – Don't Have An Account Yet?

Contact Us Both registered customers and unregistr requests, suggestions, or inquiries, or, it number or email address. Thank you for	ered users may use this page to send messages to the system administrator. You can send f you're a registered user, you can inform us about changes to your user profile such as your fax your communication.	Submit Cancel
Please use the form below to sen Your name * Your phone number * Your email address	d us your message, and indicate whether you would like us to reply. If so, we'll reply as soon as possible.	
Type your message here *	Do you require reply	

- Sign Up will take users to the New User Account page
- <u>Contact Us</u> (shown above) will allow both registered and unregistered users to send messages to an administrative group

Home Page

TOS Web Portal	User: Huksy Trucker Terminal:	
Priority Daily Message *	Welcome to Husky Terminal	
Welcome to Ports America TOS Web Portal	Default Login page is the Home page	
	From the Home page user will see:	
Contact Information	1. User and Terminal name information	
	2. Navigation bar with menu options:	
	Home, Reports, My Account	

- **3.** Links to MultiPay, Log Off, and Terminal Info
- 4. Priority Daily Message
- **5.** Various individualized Daily Message(s)

Home Page – Priority and Daily Messages

TOS Web Portal	User: Huksy Trucker TERMINAL: Husky Terminal WA V
Home Reports My Account	
Priority Daily Message 💌	Terminal Info
Terminal Daily Message - This message an hold information and can be changed through out the day if the terminal needs to communicate important information.	e to Husky Terminal
Welcome to Ports America TOS Web Portal This area will provide helpful informatio	and allow for the terminal to communicate important information.
Welcome to Husky Terminal	User Training Material
	Please use the following User Guide(s) for instructions:
Contact Information	On Line Payments
	To make a payment go to https://paycargo.com
	Appointment Information

- The Priority Daily Message and other Daily messages are created by terminal administrators
- They provide users with terminal-related updates or instructions
- The messages will appear on the Home page below the navigation bar on all pages either prior to and after logging in

Home Page – Functional Links

TOS Web Portal	User: Huksy Trucker Terminal:	PORTS AMERICA GIONA BACK LOCA BAUTER
Home Reports My Account Priority Daily Message * Terminal Daily Message - This message an hold information and can be changed through out the day if the terminal needs to communicate important information.	Welcome to Husky Terminal	Leo Off PORTS AMERICA GLOBAL BEACH: LOCAL BESITS. MultiPay Log Off
		<u>Terminal Info</u>

Welcome to Ports America TOS Web Portal This area will provide helpful information and allow for the terminal to communicate important information.

Welcome to Husky Terminal	User Training Material
	Please use the following User Guide(s) for instructions:
Contact Information	On Line Payments
	To make a payment go to https://paycargo.com
	To make a payment go to https://paycargo.com
	To make a payment go to https://paycargo.com

- The Log Off link exits the system and returns the user to Login page
- The <u>Terminal Info</u> link provides general terminal site information
- The <u>MultiPay</u> link is used to pay for any non-demurrage fees

Navigation Bar – Main Menu Features

TOS Web Portal		User: Terminal:	~	PORTS AMERICA CIONA BACK LOCA BRIETS
Home Reports My Account		· · · · · · · · · · · · · · · · · · ·		Log Of
Priority Daily Message * HUSKY TERMINAL Home Reports My Account	o Portal			Terminal Info
Welcome to Ports America TOS Web Portal				
Welcome to Husky Terminal	User Training Mat	erial		
	Please use the followin	g User Guide(s) for instructions:		

- TOS Web Portal allows users to make inquiries for container and chassis moves being returned to and/or picked up at the terminal
- Each tab link has a drop down list that provides a sub menu of available features

Reports tab

k	HUS	TOS Web Portal		User: Huksy Trucker Terminal:	~	PORTS AMERICA GIONA BACK LOCA BRINTS
Home	Reports					Log Off
Pric	Vessel Schedule	-				Terminal Info
	Import Report		Welcome to Husky Terminal			
	Export Report					
	Gate Activity					
	Review Notifications					
We	VGM Status	rica TOS Web Portal				
	Welcome to Husky 1	⊒J Terminal	User Training Ma Please use the follow	a terial ing User Guide(s) for instructions:		

- Trucking company users by default have access to all TWP reports for the purpose of monitoring equipment and gate activity
- The Reports menu tab has the following options:
 - Vessel Schedule
 Import Report
 Export Report
 - Gate Activity

- Review Notifications
- Payment Report
- ➤ VGM Status

Reports – Import Report



- Import Report is used to inquire about an import container's availability
- Users can search by single or multiple container or bill of lading number(s)
- Import Report focuses to provide container availability based on the container's various hold conditions (such as customs, freight, demurrage, terminal and/or carrier holds)

Reports – Import Report: Notifications

Request Notifications : select notification destination Email To							
Request Availability notification when container is ready for pickup	Request						
O Request all notifications including Availability, Exit Gate, Enter Gate							
O Customize (pick and choose) notifications for each container and enter your own reference field							

You have requested our courtesy Container Notification service. This notification will provide the latest status/information as requested (Availability, Vessel Load/Discharge, etc.). This notification does not guarantee delivery of cargo.

- When a user does an import container inquiry, they can also register to receive various email notifications regarding the container's cargo status
- The following notifications are available:
 - > Availability
 - Enter Gate
 - ➤ Exit Gate
- As each event occurs, notifications will be automatically sent to the users registered email address
- The system will allow users to check the status of notifications, update reference numbers or cancel notification requests

Reports – Export Report

		leb Portal		
lome <u>Reports</u>	My Account			
Priority Daily	Message ⊯		Welcom	e to Husky Terminal
Report > Export				
Inquiry By	Booking Number Release/EDO Number	Booking Number :	Œ	

- Export Report is used to inquire about the status of bookings or releases (EDOs)
- Users can inquire by single or multiple booking or release (EDO) numbers
- Export Report provides users with booking information status, including the vessel, a container summary and details for received containers
- If a booking number is not found, the system will allow users to register for notification that notifies them when the booking becomes valid

Reports – Export Report: Booking Information

Report > Export													
Inquiry By	 Booking Release 	g Number e/EDO Number			Booking Number : RICDF3	842400						GoClear	
Click on a booking nu	umber to see the det	ails for that booking										Export to Excel	
B	ooking Number			SSCO Name		Vessel Name H	Hazardous (DOG Port of Loading	Port of Discharge				
BC	OOKING NUMBEI	R	OCE/	AN CARRIE	R	ONE MAGDELENA	No	No TIW	UKB				
												View All	
Status for Booking	# BOOKING												
Vessel Information													
S	SCO			Ve	essel Name				Voyage Number		Loading At		
ONE		ONE MAGDELENA					005W				TIW		
Booking Information													
Length	Туре	e Hei	ight	Total	Received	ToCome-Rai	il	Delivered		Commodity Code		Commodity Description	
40'	DR - Dry	9'6"	5		5	0		0	NOS		MERCHANDISE N.O.S		
Cantainar Datail								•	L				
5 records found											Becords: 100 ×	par page us of 1 y of 1 y	
S Tecords Todrid	tr#	Soal Numb	or	Gr	oss Weight (lbs)	#Length		Type		# Height	Location	Holds	
BEAU555555	u n	Ocal Numb		OI.	61899	40'		DR - Dry		9'6"	V-HTS-B346044	None	
BEAU555555					62040	40		DR - Dry		9'6"	Y-HTS-B322063	None	
TRHU555555					61899	40'		DR - Dry		9'6"	Y-HTS-B322064	None	
TRHU555555					61899	40'		DR - Dry		9'6"	Y-HTS-B322034	None	
TRLU555555					62609	40'		DR - Dry		9'6"	Y-HTS-B322081	None	
5 records found	I		I						I		Records: 100 V	per page 14 <4 Page: 1 V of 1 P>	

The Export Booking Information is listed in three sections:

- Vessel Information steamship line (SSCO), vessel/voyage, start/cutoff dates and loading at information
- Container Summary the booking's container size/type, volume, number of containers received/delivered and if a genset is required
- Container Details each container's specifics, include seal number, cargo weight, size/type, date in and the container's current location

Reports – Gate Activity

- Gate Activity Report provides users with a summary of their gate transactions:
 - Summary report by container size types and move types
 - Detail report by completed and in progress moves
- Gate Activity report is generated using multiple filters and defining sort functions
- Following are the filter and sort options:
 - Move Type (By Containers: Full In, Full Out, Empty In, Empty Out and/or By Chassis: Chassis In, Chassis Out)
 - Transaction Status (All, Completed, In Progress or Aborted)
 - Report Type (Summary and/or Details)
 - Move Time (Start Date/Time and End Date/Time) (Defaults to current date)
 - Trucking Company (default to user's associated trucking company)
 - Steamship Lines (default to All Steamship Line)
 - Container/Chassis (when searching for a specific Container or Chassis number)

Reports – Gate Activity: Summary Report

The Summary report display totals by container size types and move types

Completed Moves - Summary Report

Moves from 10/21/2015 07:00 AM - 10/21/2015 05:00 PM

Containers	Full Ins	Full Outs	Empty Ins	Empty Outs	Total
40' Standard 9'6"	30	317	455	59	861
20' Standard 8'6"	16	108	151	29	304
40' Standard 8'6"	5	111	203	49	368
40' Reefer 9'6"	11	10	26	28	75
45' Standard 9'6"	28	18	58	16	120
53' Standard 9'6"	0	11	0	41	52
42G1	0	0	1	0	1
20' Reefer 8'6"	0	0	1	0	1
40' Platform 9'6"	0	0	0	3	3
20' Flat Rack 8'6"	0	0	1	0	1
20' Open Top 8'6"	0	0	1	0	1
20' Tank 8'6"	4	4	0	0	8
Completed with trouble	24	49	37	5	<mark>115</mark>
Completed without trouble	70	530	860	220	1680
Total	94	579	897	225	1795

Reports – Gate Activity: Detail Report

- The Detail report displays detailed container data for completed, in progress and aborted moves
- Both container and chassis number fields display as links that allows user to be redirected to the EIR page

Complet	ed Moves - Detail F	Report										
Moves from Your sea	m 10/21/2015 07:00 A arch returned 1967	M - 10/21/2015 records(s)	05:00 PM							*- Release N	lo indicated by "	(R)"
Move Type	Move Time	Container Number	Container Type	Container Length	Container Height	Container Comments	Steamship Line	Chassis Number	Chassis Length	Trucking Company	BOL/Booking No./Release No.	Yar
Empty In	10/21/2015 7:06 AM	CCLU	Standard	40'	9'6"			FZLZ	40'			AA7
Chas In	10/21/2015 7:07 AM							TPLZ	40'			1
Chas In	10/21/2015 7:07 AM							<u>FVKZ</u>	40'			
Empty In	10/21/2015 7:07 AM	GLDU	Standard	20'	8'6"							BBS
Empty In	10/21/2015 7:07 AM	DRYU	Standard	40'	8'6"			TAXZ	40'			CC
Empty In	10/21/2015 7:08 AM	YMLU	Standard	40'	9'6"							EF7
Empty In	10/21/2015 7:09 AM	TGHU	Standard	40'	9'6"			TAXZ	40'			AA7
-		Contraction of the local distance of the loc		17		A 5		0,000				

V In-Progress Moves

Moves Fo Your sea	wes For Currrent Date: 10/21/2015 11:43 PM our search returned 20 records(s) *- Release No indicated by "(R)"										
Move Type	Move Time	Container Number	Container Type	Container Length	Container Height	Container Comments	Steamship Line	Chassis Number	Chassis Length	Trucking Company	BOL/Bookir No./Releas No.
Empty In	10/21/2015 7:25 AM	BMOU	Standard	40'	9'6"			APMZ	40'		
Empty In	10/21/2015 10:00 AM	CCLUE	Standard	40'	9'6"			YMLZ-	40'		
Empty In	10/21/2015 3:43 PM	TCNUE	Standard	40'	9'6"			MAEC	40'		
Empty In	10/21/2015 4:00 PM	CCLU7	Standard	40'	9'6"			HDMZ	40'		1
Empty In	10/21/2015 4:16 PM	RFCU4	Standard	40'	9'6"			APMZ	40*		
Empty In	10/21/2015 4:32 PM	CSLU6	Standard	40'	9'6"			MAEC	40'		
Empty In	10/21/2015 5:23 PM	DFSU4	Standard	40'	8'6"	· · · · · ·		FHCZ-	40*		
Full In	10/21/2015 6:04 PM	TEMU7	Standard	40'	9'6"			FVKZ1	40'		ATL
				-		2					

Reports – Gate Activity: EIR

Husky Terminal WA	EIR REPRINT 995
HAP: HAPAG LLOYD A.G. LINE	
Deliver Import SCAC: Trucking Con	npany Name 2023-04-10 14:45
DRIVER NAME:	TRUCK NUMBER: 1820
CONTAINER: BEAU4709727	SIZE/TYPE: 40 VH 96
CHASSIS: FB	SIZE/TYPE:
VESSEL: TPHT012 PORT: TIW	BOL/BOOKING/RELEASE NO.:
GENERATOR:	SCALE WT: LB
GROSS WT: 34833 LB	TEMP: AIR EXCH: 0.0 %
CARGO WT: 26676 LB	SEALS:
IN TIME: 2023-04-10 14:44	

Reports – Review Notifications

TOS Web Portal	
Home <u>Reports</u> – My Account –	
Priority Daily Message 🗯	Welcome to Husky Terminal

Inquiry By Container Number Container Number Reference Number Status Container Number Others Requested from 3/23/2023

- Review Notifications is used to review all event notifications and modify/delete existing notifications
- Users can inquire notifications by container number, a customer assigned reference number or by status
 - Inquiry By Container Number can only be done on per single container basis
 - Inquiry By Reference Number is based on a unique reference value created and assigned by the customer
 - > Inquiry By Status is allows you to inquire on active or sent/expired notifications

Reports – Review Notifications: Active Notifications

Review Active Notifications

Select All For Cancel Notification

▼ Avai	lability																				
Cancel	Request Date	Deliver Type	y Cu Rel	stomer ference	Conta Num	ainer Iber Ava	ilable?	Location	Yaro Nam	e Cus	toms atus	Freight Status	USDA Status	Misc. Holds	Demurrage Due?	Demurrage Amount	Last Free Day	ssco	Туре	Length	
	10/22/2015	Mail			ARTU2	00671 No		C4-31-B1(0)	Rele	eased F	Released	Released	Terminal	No			LINES	Standard	20'	٤
1 record	found		31		54	14,					200				Recor	ds:20 🔽 per	page	10.10	Page: 1	✓ of 1	
▼ Exit	Gate																				
Cancel	Request Date	Deliver Type	y Cu Ref	stomer ference	Conta Num	ainer iber Ava	ilable?	Location	Yard Name	Cus Sta	toms atus	Freight Status	USDA Status	Misc. Holds	Demurrage Due?	Demurrage Amount	Last Free Day	SSCO	Туре	Length	H
	10/22/2015	Mail			ARTU2	00671 No		C4-31-B1())	Rele	ased R	Released	Released	Terminal	No			LINES	Standard	20'	8
1 record	found		27			9			18	256		2		÷ .	Record	is: 20 🔽 per p	page	14 44	Page: 1	of 1	
▼ Ente	r Gate				_		_	_						_	-	-		-	_		-
Cancel	Request Date	Expiry Date	Delivery Type	Custor Refere	ner nce	Container Number	Availa	ible? Lo	cation	Yard Name	Custon Status	ns Freig s State	ht USI us Stat	DA Mis us Hole	c. Demurrag Is Due?	e Demurrage Amount	e Last Free Day	ssco	Туре	Length	H
	10/22/2015		Mail			ARTU200671	No	C4-3	1-B1(D)		Release	ed Relea	sed Relea	ised Term	nal No			LINES	Standard	20'	8
1 record	found														Record	ds:20 🔽 per p	page	14 (104	Page: 1	of 1	
□ Sele	ct All For Ca	ncel Not	ification													Cancel No	otificatio	ons L	Ipdate Cus	omer Refe	219

- When viewing active notifications, users are able to 'Select All' or individual notifications should they wish to cancel all or individual notifications
- Customer Reference numbers can be added or updated

Cancel Notifications Update Customer Refer

My Account – Account Info

My Account > Account Info

Account Information and Company Associations for selected Terminal

Account Info	14	Associated Shipping Line/SSCO	Associated Truckers
Login Name		None	
First Name			
Last Name			
Company Name			
Business Type			
Street			
City			
State/Province			
ZIP code			
Country	United States		
Day Phone			
Evening Phone			
Mobile			
Mobile Carrier			
Email			

- My Account Info is used to view the user's account information
- Users are allowed to edit the Account Info section (their address, phone number, email, etc...)
- However, a user's Login Name, Business Type and Associated Trucking Companies cannot be edited. Users have to contact the Terminal administrator

My Account – User Preferences

	TOS Web Portal									
Home Reports <u>My Account</u>										
Priority Daily Message 🗯										
My Account > User Preferences	My Account > User Preferences									
Select Personal Preferences										
Options for Graphic User Interface										
Select number of rows per report page in grid	Number of Rows:	100 🗸								
Select number of rows per edit page in grid	Number of Rows:	10 🗸								

- User Preferences is used to select personal preferences
- Users can change the number of rows displayed per GUI page, be notified of gate trouble occurrences (or opting out) and identify how notifications are to be sent (via email and/or fax number)

My Account – Change Password

Priority Daily Message 🔹				Terminal Info
Home > Change Password				
Change Password				Change Password
Old Password *]		
New Password *				
Confirm New Password *				
Password length must be in the range of 8 to 25 characters (including alpha-numeric and @#\$%*()_+^!&). Passwords are case-sensitive.				

- Change Password page is available for users if they wish to change their password:
 - Password length must be in the range of 8 to 25 characters. It can include alphanumeric as well as special characters @#\$%*()_+^!&
 - Note that passwords are case-sensitive
 - As an added security measure, every 180 days users will be required to change their password

NOTES: