



## HUSKY SPECIAL NOTICES

**Husky's Customer Service # 1-833-HUSKYCS (1-833-487-5927)**

**[customersupport@huskyterminal.net](mailto:customersupport@huskyterminal.net)**

### **HOOT SHIFT 9/21 (0300 – 0700)**

- Export receiving (SEASPAN THAMES 032 and YM TRANQUILITY 009)
- Dispatching empty containers out only
- **APPOINTMENTS** will be required for the Hoot shift delivery
- Drivers need to **queue on 11<sup>th</sup> Street** and use **lanes 5 and 6** when arriving at the terminal

### **Husky Terminal will be open Saturday, 9/23**

- **Export receiving**
- **Empty transactions in/out including reefers**

**Normal gate hours of 0700-1600 will apply**

Please review Husky's appointment updates for import, export, and empty transactions. **Failure to comply with below appointment guidelines will result in driver being asked to leave Lot F without a trouble ticket.**

### **IMPORT APPOINTMENTS**

- All imports in RTG rows will require an appointment.
- Locations: F1, G1, H1, I1, E3, F3.
- Peel Piles, wheeled moves, & Live Reefer Imports do not require appointments.
- Drivers are not allowed to arrive early for an appointment and will be asked to leave Lot F without receiving a trouble ticket.
- There is a 1-hour grace period after each appointment window.
  - Example 9-10 appointment window will have a 1 hour grace period to 11am.
- Drivers who do not comply with clerk instructions will be subject to a suspension up to a week.

### **EXPORT APPOINTMENTS**

- All exports will require an appointment.
- Appointments will be available at the time our website is updated with the receiving schedule (5-7 days prior to vessel ETA).
- There will be 3 export receiving window's for each day.



Receive Export		
Window	Start	End
First	7:00	9:00
Second	9:00	13:00
Third	13:00	16:00

## EMPTY APPOINTMENTS

### EMPTY SINGLE GATE TRANSACTIONS:

- All single empty returns will require an appointment.
- Drivers arriving without an appointment for a single drop will be turned without a trouble ticket and asked to leave Lot F.

### IMPORT/EMPTY DUAL TRANSACTIONS:

- Please be reminded that if you have an import appointment and you are also wishing to drop an empty, we need you to attach the empty transaction to the existing import appointment in E-Modal. **DO NOT** make a separate single empty transaction.
- There will be unlimited empty drop with a dual import transaction.

## DEMURRAGE COLLECTION CHANGE EFFECTIVE JUNE 27TH, 2022

Please note effective immediately, Husky Terminal will no longer act as the demurrage collection agent for Hyundai, Hapag Lloyd or YML. Demurrage charges due will now need to be settled directly with each of those individual lines. Long Stay Rehandling Charges (LSR) will still be payable in our system prior to release. LSR fees apply to units dwelling beyond 15 days and past their allotted 4 days of free time.

Should you have any questions with respect to releases at Husky, please contact our Customer Service Team at [CustomerSupport@huskyterminal.net](mailto:CustomerSupport@huskyterminal.net). Should you have any questions related to demurrage payments, please contact the carriers directly.

Thank you for your understanding as we work through the changes related to the Ocean Shipping Reform Act.



## **UPDATED CHARGE ANNOUNCEMENTS EFFECTIVE JULY 1, 2022**

### **GOVERNMENT/THIRD PARTY INSPECTION FEE CHANGE**

Husky Terminal will be making the following change with respect Government / Third Party Inspections on our facility. Effective July 1st, all Inspections will increase from \$315 to \$335.

### **LONG STAY REHANDLE FEE UPDATE**

Husky Terminal will be making the following change with respect to the Long Stay Rehandling Fee. Effective July 21st, 2022 the LSR Rate will increase to \$350. The LSR fee applies to all import containers which have been available for 4 or more days and on the terminal for more than 15 calendar days. A charge of \$350 goes into effect on day 16 and an additional \$350 charge applies every 5 days.

#### Example

- Day 16 (covers days 1 – 15): \$350
- Day 21 (covers days 16 - 20): \$350
- Days 26 (covers days 21 - 25): \$350

## OOG GATE CHARGE UPDATE

Husky Terminal will be making the following change with respect to the handling of OOG cargo through our truck gate. Effective July 1st, 2022, over height loads requiring a speed loader will see an increase from \$250 to \$300 while over height and over width units requiring e-gear will see an increase from \$1000 to \$1100. Charges will be payable by the consignee/shipper/trucker and must be paid prior to delivery of the export or prior to picking up of the import. Payments will be accepted through our online portal or through CargoSprint.

## OOG GATE CHARGE

### Over height Surcharge

0 – 5 ½" No charge

6" – 66" \$300 (Speed Loader)

Over 66" \$1100 (e-gear/other specialty lift equipment)

### Over Width Surcharge

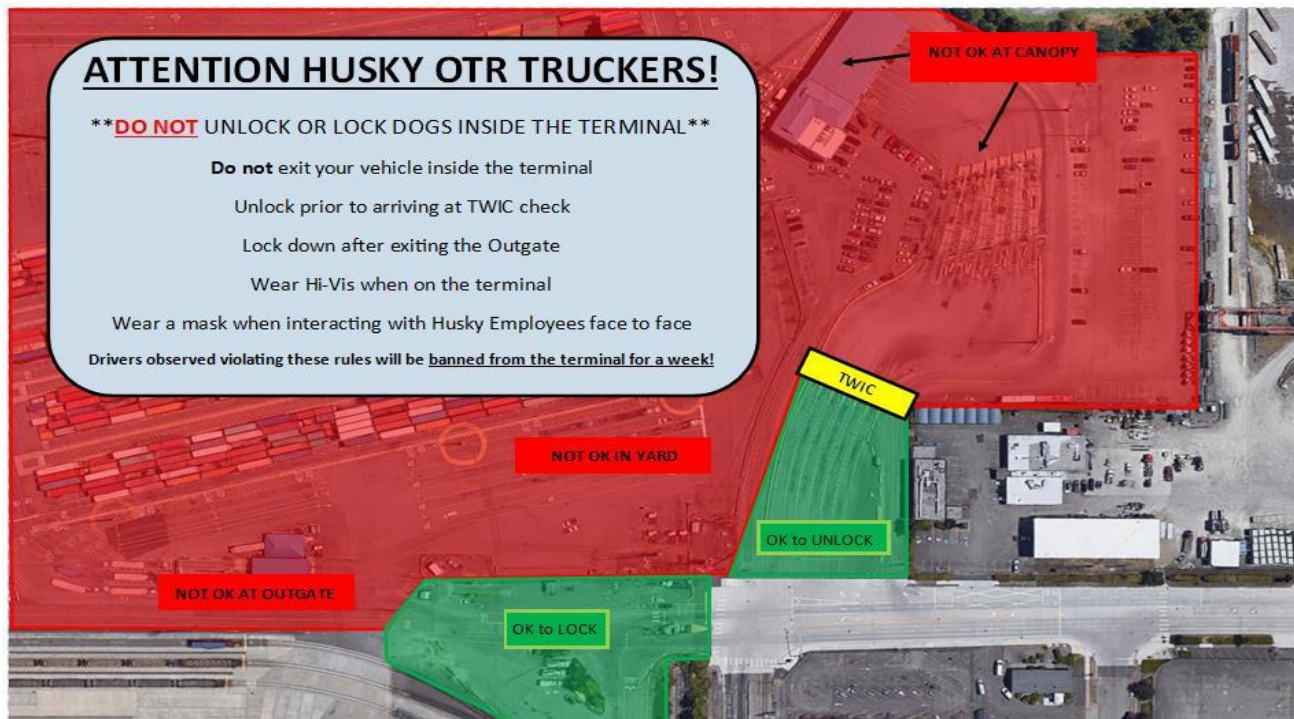
0 – 18" No charge

Over 18" \$1100 (e-gear/other specialty lift equipment)



**Effective Monday, August 23rd**, Husky Terminal will no longer accept Single Transaction Empty Returns (**Dual Transaction is Required when returning an Empty**). Husky Terminal is implementing this policy to prevent a recent influx of single empty returns related to area closures. Export Return, Empty Pick-Up and Import Pick-Up will still be allowed as Single Transactions. *No exceptions will be made for Single Transaction Empty Returns.*

Many drivers have been unlocking their containers inside the terminal. **This is NOT PERMITTED.** Containers **must** be unlocked at the **TWIC Checkpoint only.** **Effective Tuesday 9/14, any driver seen unlocking or locking containers inside the terminal will be sent back to F-Lot to restart their transaction!!!** Any further violations will result in a 2-week suspension.





Please note that during the COVID-19 pandemic we will **STOP** taking DG Declarations (Dangerous Goods) directly from the drivers to minimize person to person contact. This means DG Declarations will **NEED** to be sent to us **prior** to the driver's arrival at the terminal. In the past, we have received them from the drivers as a back up to ensure we have them on hand in case of any on dock inspections. Drivers will be rejected beginning, Tuesday 3/31/2020, if we do not have DG Declarations on file prior to their arrival. Emails from the dispatchers will be accepted during this transition time at [HuskyGate@Huskyterminal.net](mailto:HuskyGate@Huskyterminal.net) & [Customersupport@huskyterminal.net](mailto:Customersupport@huskyterminal.net)

- Beginning **Monday, 11/16/2020** Husky Terminal **Lot F Gate** will go **LIVE**.
  - **ALL truck transactions** will be done in **Lot F**.
  - Drivers will line up as they have been, to the STOP BAR and then proceed in a **SELF-POLICED, FIRST COME BASIS** as the area clears.
  - Proceed across one of the three floating scales and into whatever line is shortest. There are **NO** designated lanes.
  - If a TROUBLE TICKET is issued, proceed to the trouble parking area in Lot F in front of pedestals (please see map – signage will be in place). Trouble phones are located in Lot F at the end of the trouble parking area.
  - There will be **NO CLERK releasing the trucks**. Once your transaction is completed and you have a ticket - proceed left onto Maxwell Way, right onto Thorne Road, right on 11<sup>th</sup> Street and into **ANY** open inbound lane to TWIC Check.
  - Once TWIC Check is completed, driver will continue into the terminal, nothing inside the yard has changed. Driver **MUST** obey all traffic signs!
  - Hazardous Loads go through Lot F. Ticket issued will say to proceed to canopy. (Canopy is by the **Terminal trouble window**)
  - Oversize loads, as previously handled, will bypass Lot F, go to the auto gate by security.
  - If your driver will be early/late for an appointment, please contact us at [customersupport@huskyterminal.net](mailto:customersupport@huskyterminal.net) We will review and advise. **“HOLDING FOR APPOINTMENT” in Lot F is NOT permitted.**
  - Please find updated Lot F Gate Map on our website under Terminal Information, Yard Map.